

Johannesburg Stock Exchange

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SERVICE HOTLINE

REFERENCE NUMBER: 172/2015

17 November 2015

UPDATE ON PROBLEMS WITH EQUITY MARKET, CORE AND SPECIALISED INDICES END OF DAY DATA PRODUCTS ON MONDAY 16 NOVEMBER 2015

Due to a technical problem on the evening of Monday, 16 November 2015, the production of the Late Equities, Core and Specialised Indices data files were unfortunately delayed.

The following files were impacted by the delay.

- E.zip for Late Equities
- I.zip for Core Indices
- SI.zip for Specialised Indices

As is our customary practice, the JSE will be investigating the root cause of the problem and assessing what measures to take to try and mitigate this specific type of problem from happening again.

The JSE apologizes for the impact to your operations and to the inconvenience to your users of the data.

Market / Service:

JSE End of Day Equity Data Service JSE End of Day Indices Data Service

Environment(s):

Production

Additional Information:

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or customersupport@jse.co.za

Issued By:

Tshepo Modise Market Data